

# KEYSTONE MERCY

A Program of Keystone First and Mercy Health Plan



200 Stevens Drive  
Philadelphia, Pennsylvania  
19113-1570

July 1, 2005

Dear Keystone Mercy Provider:

This letter serves as notification that beginning with dates of service on August 1, 2005, all rental Durable Medical Equipment (DME) will require prior authorization. To obtain a prior authorization for a new rental, please contact the Patient Care Management Department at (800)-521-6622. Please utilize the appropriate modifier for a rental DME item when submitting your claims.

If your patient currently has rental DME, the participating DME vendor will work with Keystone Mercy to obtain the required authorization. You may be contacted to provide clinical information related to the patient's ongoing need for the equipment.

Please make this information available to your billing staff for claims submission. If you have any questions regarding this notification, please call the Keystone Mercy Provider Services Department at (800)-521-6007.

Thank you for your participation in the Keystone Mercy Provider Network and your continued commitment to our members.

Sincerely,

A handwritten signature in black ink that reads "Todd Stanton".

Todd Stanton  
Associate Vice President  
Provider Network Management