

January 2008

## Sign Up for Electronic Funds Transfer!

Dear Keystone Mercy Provider:

In the Summer 2007 edition of the Provider Newsletter, *The Messenger*, you were notified that Keystone Mercy would soon offer a new Electronic Funds Transfer (EFT) option for direct deposit payments.

We are pleased to announce that you may now begin enrolling in the EFT program through Emdeon Business Services, our EFT partner. After logging onto the Provider Center at <https://www.keystonemercy.com>, simply click on the EFT link to Emdeon and you will be on your way to receiving funds electronically! You may also log on to Emdeon directly at <http://www.emdeonpayment.com>. Emdeon's easy to follow EFT enrollment instructions will walk you through the process. The Keystone Mercy Provider Center also contains frequently asked questions (FAQs), and Emdeon EFT informational materials.

Emdeon ePayment can simplify the payment process by:

- Providing fast, easy secure payments
- Reducing paper
- Not requiring you to change your preferred banking partner
- Simplifying your bank connectivity when multiple banks are required
- Managing provider enrollment and authentication
- Eliminating checks lost in the mail
- Enabling you to view multiple payers in one easy-to-use application

Once you receive an e-mail confirmation that your EFT account has been activated, you can expect an electronic funds transfer within the next two weeks. Currently, Keystone Mercy's claim check runs are processed on Thursdays.

### Emdeon Payment Manager

Once you begin receiving your payments electronically, you should be aware that your paper remittance advice will be discontinued after 90 days. However, you can always view and print your remittance advice online at Emdeon's website using Payment Manager, which features enhanced search capabilities. For more information on this exciting new service, log onto [http://www.emdeon.com/ProviderSolutions/provider\\_patientbilling.php](http://www.emdeon.com/ProviderSolutions/provider_patientbilling.php).

Also, this may be a good time to consider Electronic Remittance Advice (ERA). Emdeon's friendly customer service staff can assist you in signing up for ERA by calling Emdeon at 1-877-Emdeon-6 (1-877-363-3666).

# **KEYSTONE MERCY**

A Program of Keystone First and Mercy Health Plan



Together, EFT and ERA are a fast and convenient way to help streamline your lengthy administrative processes. As always, feel free to call us at 1-800-521-6007 if you have any questions. Sign up today!

Sincerely,

A handwritten signature in cursive script that reads "William C. Morsell".

William C. Morsell  
Senior Vice President, Provider Network Management